

Certifications

Version 5.1

Empolis Information Management GmbH

Europaallee 10

D-67657 Kaiserslautern

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1 Quality Management – ISO 9001

Customer satisfaction is our highest priority. Our quality management system supports us in meeting the demands of our customers. The basis for this is the consistent alignment of all company processes to the requirements of our customers. Quality targets set by the management are continuously monitored and checked. Professional training and a continuous improvement process guarantee our success.

Our QMS has been ISO 9001 certified since 2007 and has been continuously improved since then.



Figure: DIN EN ISO 9001 Certificate

2 Environmental Management – ISO 14001

The objective of the environmental management system (EMS) is the continuous improvement of the company's environmental protection. Based on the environmental policy, measurable and realistic environmental goals are set and their fulfillment is reviewed regularly.

The environmental aspects are reviewed and evaluated once a year with regard to their significance and environmental relevance. All employees are obliged to implement the guidelines defined in the environmental management manual.



Figure: DIN EN ISO 14001 Certificate

3 Information Security & Data Protection

3.1 Information Security Management – ISO 27001

Information is the most important resource of a company. Our Information Security Management System (ISMS) supports us in protecting the company's assets. One of the most important goals is to ensure the confidentiality, integrity and availability of our customer data.

Our ISMS has been ISO 27001 certified since 2015 and has been continuously improved since then.

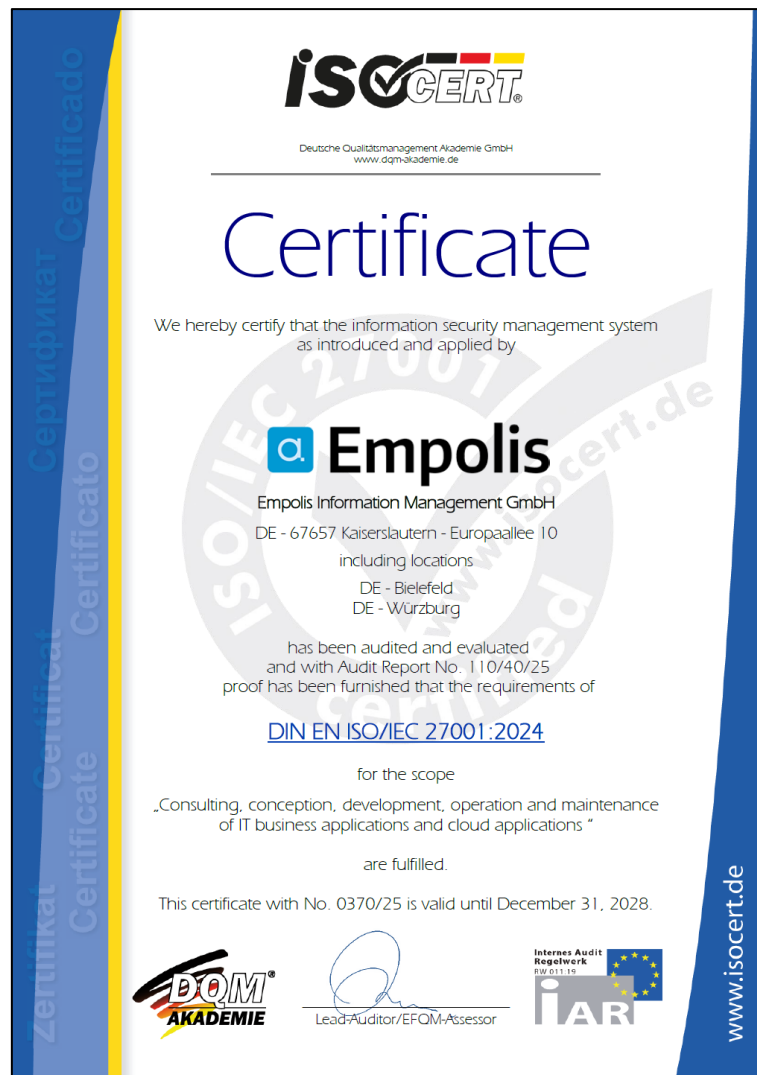


Figure: DIN EN ISO 27001 Certificate

3.2 Cloud Security – ISO 27017

This standard is an extension of ISO 27001 and provides guidelines for additional information security controls specific to cloud services. This standard provides controls for both cloud service providers and cloud customers.

We are proud of this certification as it underlines our strategy to offer excellent products in the cloud.

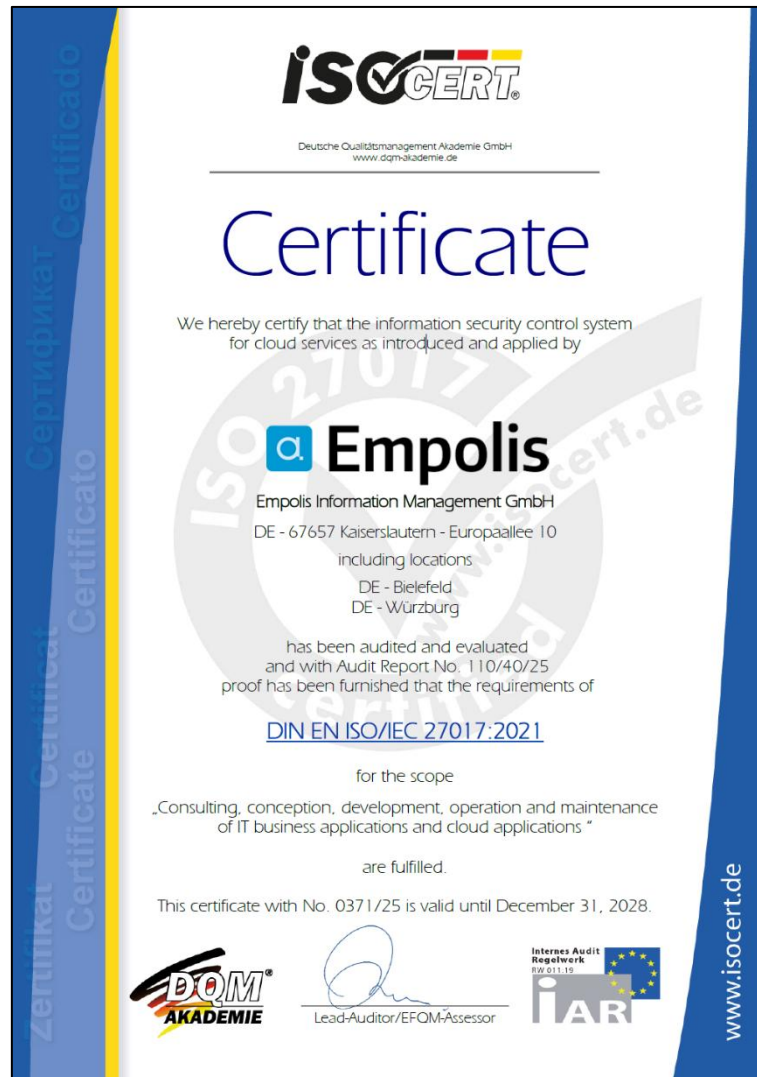


Figure: DIN EN ISO 27017 Certificate

3.3 Cloud Privacy – ISO 27018

People continuously leave traces on the World Wide Web and thus also a lot of personal data. Data protection is therefore becoming increasingly important. Empolis processes personal data in a GDPR-compliant manner, even before the introduction of the General Data Protection Regulation (GDPR). Privacy by Design and Privacy by Default are important concepts in the development of our cloud services.

Empolis has been ISO 27018 certified since 2019.

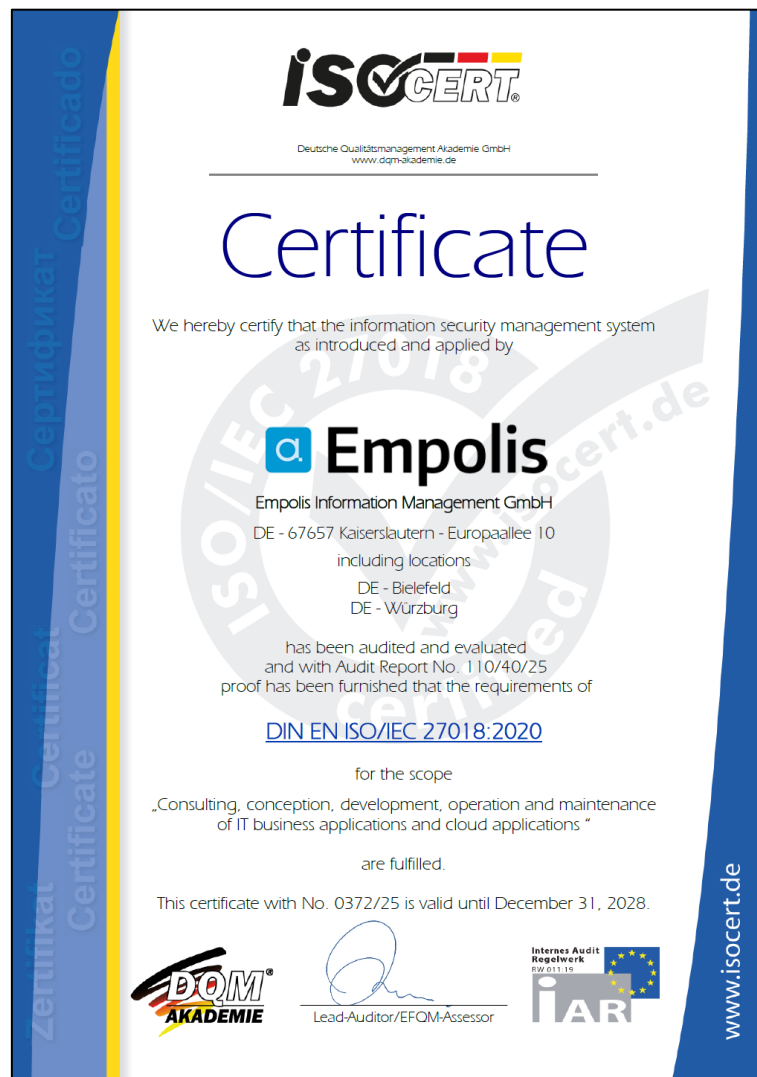


Figure: DIN EN ISO 27018 Certificate

3.4 TISAX (Trusted Information Security Assessment Exchange)

With TISAX (Trusted Information Security Assessment Exchange), the ENX Association supports the standardized recognition of information security assessments in the automotive industry. The TISAX assessments are performed by accredited audit providers who prove their qualification at regular intervals.

Empolis attaches great importance to the confidentiality, availability and integrity of information. We have taken extensive measures to protect sensitive and confidential information, which have been verified by the audit provider DQS GmbH (<https://www.dqs.de>).

The TISAX results are not intended for the public, so the results can only be viewed via the ENX portal: <https://portal.enx.com/TISAX/tisaxassessmentresults>

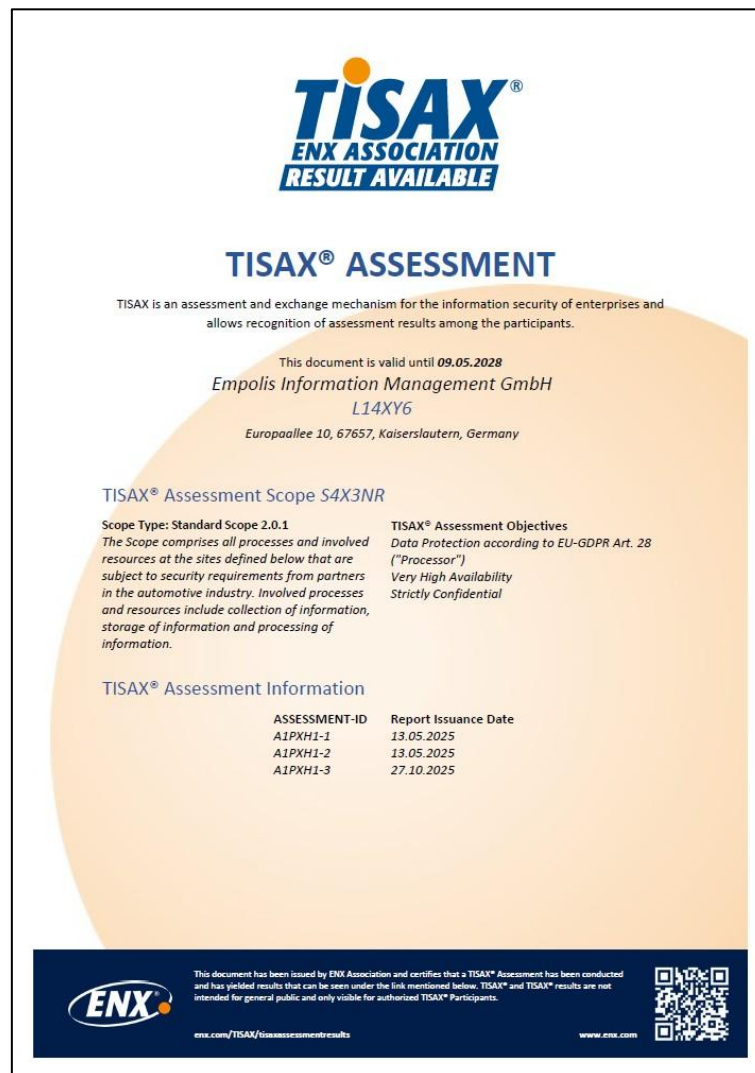


Figure: TISAX Assessment Level 3, Location Kaiserslautern